

Broadband Facts

Fixed broadband consumer disclosure

Data Plan for 500 Mbps Service

Monthly charge for month-to-month plan	\$85.50
Monthly charge for 1 year contract plan	No Contracts

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge	Unlimited
Charges for additional data usage – each additional 50GB	\$0.00
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	Included with service
Other monthly fees	None
One-time fees	
Activation fee	\$0.00
Deposit	\$0.00
Installation fee	\$60.00
Early termination fee	No Contracts

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - Individual experience may vary

Typical speed downstream	500 Mbps
Typical speed upstream	500 Mbps
Typical latency	3 milliseconds
Typical packet loss	0.01%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes

More [details on network management](#)

Privacy See our [privacy policy](#)

Complaints or Inquiries

To contact us:

Web: [Click to submit a message](#)

Phone: (618) 276-4211 or (800) 461-3956

To submit complaints to the FCC:

Web: [www.fcc.gov](#)

Phone: (888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.