



Backup Power Information

Shawnee provides each of our FTTH subscribers with an optical network terminal (ONT) capable of being supported by a backup battery pack that would temporarily maintain service to the ONT in the event of a power outage in your home or business. **You should be aware**, however, that it will maintain voice service **only** if you have a wireline telephone that operates without an exterior power source (that doesn't have plug). Similarly, your router would need its own backup battery pack to maintain a wireless Internet connection to support any VoIP or Internet-based voice service, though a battery-powered computer (like a laptop) could also be wired directly to the ONT and provide service. **Be aware that your ability to reach 911 or other emergency services** during a power outage through your home telephone will require you to follow these wiring and equipment limitations. If you have a battery backup when Shawnee installs your fiber, we will advise you whether your home telephone phones can be configured to work with the battery backup.

A backup battery to your ONT will not provide power to any services not wired directly or indirectly into the ONT; your router, home security system, medical monitoring devices and other equipment will not run on the ONT's backup battery.

Where to Obtain Your Battery Backup

Backup battery packs can normally be acquired where home electronics are sold. Backup battery packs come in a number of configurations and at a number of price points. You will want to pay attention to the advertised stand-by times as backup batteries can have significantly different capacities.

Instructions for Proper Care and Use of Your Battery

Improper storage of your battery may shorten its lifespan. Environmental factors such as temperature can shorten your battery's lifespan. We recommend that you store your battery in a dry location that is between 41°F and 104°F. These batteries are rechargeable and are designed to be plugged into your own power while on stand-by, but they will not last forever. You should replace them every 5 years or when your device starts to make a loud beeping sound. Loud beeping indicates that the battery is depleted and must be replaced. See the instructions above for purchase and replacement options.

If you have any questions regarding this information, please don't hesitate to contact us.